

About Us....

The Riley County Area Transportation Agency has been providing safe, reliable, and affordable transportation to the citizens of Manhattan and Riley County since 1976. We are a private non-profit organization.

aTa Bus is supported by:

- The City of Manhattan
- Riley County
- KDOT
- Federal Government
- User Fees
- Donations



-Courteous
-Reliable
-Safe

aTa Bus
115 N 4th St
Manhattan, KS 66502

aTa
Bus
Since 1976



Public Transit Rider Guide 2008

*We are General Public
Transportation for
Manhattan and Riley
County*

(785) 537-6345

www.rileycountyks.gov

Our Service...

SERVICE AREA:

The aTa Bus provides curb to curb public transportation service to the citizens of Manhattan and Riley County.



HOURS OF SERVICE:

We operate Monday thru Friday from 7:00 a.m. to 5:00 p.m. aTa Bus is closed on the following holidays: New Year's Day, Martin Luther King Day, Memorial Day, The Fourth of July, Labor Day, Veteran's Day, Thanksgiving Day, plus the Friday of the same week, and Christmas Day.

FARES: (one-way)

All rides within the city limits of Manhattan are \$2.00. Rides outside Manhattan within Riley County are \$4.00. Ticket cards are \$24.00.

RESERVATIONS:

We operate a demand responsive transportation service. Riders must call-in 24 hours in advance to schedule their rides. You may call (785) 537-6345 Monday-Friday from 8:00a.m.-5:00p.m. The cutoff for scheduling next day rides is 4:00 p.m. the day before.

If you live in Northern Riley County service is available Monday, Tuesday, and on the second and fourth Fridays we feature the "County Run". Please call the office for more details.

Service to and from Ogden is available Monday thru Friday. Riders wishing to ride the bus need to call in to the Dispatcher and schedule a ride. The bus has the following schedule and fixed pick-up locations:

7:00 a.m. The Ogden Community Center
7:05 a.m. Casey's
11:00 a.m. The Ogden Community Center
11:05 a.m. Casey's
2:00 p.m. The Ogden Community Center
2:05 p.m. Casey's

Riders will be picked up at these locations and times and dropped off at their specific destinations. Riders wishing to return to Ogden can call up to 30 minutes prior to the next scheduled pick-up time in Ogden. The last call-ins of the day must be received by the office no later than 5:00 p.m.

CANCELLATIONS AND NO-SHOWS:

The definition of a no-show is: A rider who has a scheduled trip and does not appear at the designated pick-up point and time, does not cancel the trip in advance or refuses to take the scheduled trip.

In order to provide the greatest service to all passengers, cancellation notice should be made no less than one hour prior to the scheduled pick-up time. Cancellations made less than one hour prior to the scheduled pick-up time will be considered a late cancellation. A late cancellation is considered a no-show. Any rider who demonstrates a pattern or practice of no-shows will be suspended from service.

Fines: \$5.00 per no-show. Three or more unpaid no-shows and the rider will be suspended until the no-shows are paid for. Additionally, a rider with three no shows in a thirty day period will be suspended from service for thirty days.

COURTESIES:

- ♦ Passengers should be ready to be picked up 10 minutes before the scheduled pick-up window. Please be ready.
- ♦ Passengers should wait where they can observe the vehicle's arrival and be seen by the driver.

ASSISTANCE:

- ♦ Curb to curb transportation means that drivers will provide assistance from the curb in front of the trip origin to the curb in front of the trip destination.
- ♦ **In no circumstances shall a driver enter a passenger's home.**
- ♦ The driver will tie down wheelchairs and assist with seat belts, if necessary.
- ♦ Parent must provide Federally approved safety seats for children.
- ♦ Children under 12 must be accompanied by an adult.
- ♦ Seat belts must be worn at all times when riding in vehicles operated by aTa.
- ♦ If aTa determines that service needs to be cancelled due to inclement weather, radio station KMAN-AM and local TV stations will have weather related announcements regarding aTa Bus services during times of bad weather.

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Manhattan, KS 66502

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